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SATELLITE DISH INSTALLER



CBT Curriculum National Vocational Certificate Level 4

Version 1 - October, 2019





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Introduction

Definition/ Description of the training program for Satellite Dish Installer

In order to build the capacity of technical and vocational training institutes in Pakistan through provision of demand driven competencies-based trainings in Electronics sector the NAVTTC, and TEVT Sector Support Program (TSSP) have joined hands together to develop qualifications for Electronics sector. These qualifications will not only build the capacity of existing workers of this sector but also support the youth to acquire skills best fit for this sector. The benefits and impact of development of these qualifications will be on both demand and supply side.

Based upon this demand of industry these competency-based qualifications for Satellite Dish Installer are developed under National Vocational Qualification Framework (NVQF) (Level 1 to 4). The qualifications mainly cover competencies along with related knowledge and professional skills which are essential for getting a job or self-employed.

The qualifications are also in line with the vision of Pakistan's National Skills Strategy (NSS), National TVET Policy and National Vocational Qualification Framework (NVQF). This provides policy directions, support and an enabling environment to the public and private sectors to impart training for skills development to enhance social and economic profile. The National Vocational & Technical Training Commission (NAVTTC) has approved the Qualification Development Committee (QDC). The QDC consists experts from the relevant industries from different geographical locations across Pakistan and academicians who were consulted during the development process to ensure input and ownership of all the stakeholders. The National Competency Standards could be used as a referral document for the development of curricula to be used by training institutions.

Purpose of the training program

The purpose of the training is to provide skilled manpower to improve the existing capacity of Electronics sector. This training will provide the requisite skills to the trainees to Install Satellite Dish. It will enable the participants to meet the challenges in the field of Satellite Dish industry. Further, to improve the skill level of the technician and prepare them for the Electronics industry to meet the market competition nationally and internationally.

The core purpose of this qualification is to produce employable Satellite Dish Installer who could Install Satellite Dish according to national and international standards. In addition, this qualification will prepare unemployable youth to employee in this sector.

Overall objectives of training program

The Satellite Dish Installer qualifications level 1- 4 consists of theoretical and practical details required to Install Satellite Dish in Electronics industries. However, this will require providing additional input on entrepreneurship development for the one who is willing to start his/her own business. The main objectives of the qualification are as follows:

- Follow Work Health and Safety Policies
- Understand the Workplace Policies and Procedures

- Follow Basic Communication Skills
- Operate Computer Functions
- Demonstrate Basic Literacy Skills
- Maintain Tools and Equipment
- Maintain Personal Health and Safety
- Communicate the Workplace Policy and Procedure
- Perform Basic Communication
- Perform Basic Computer Application
- Develop Entrepreneurial Skills
- Demonstrate Basic Numeracy Skills
- Develop Basic Electrical/ Electronic Skills
- Perform Cable Connection
- Assemble Dish Antenna
- Apply Work Health and Safety Practices (WHS)
- Identify and Implement Workplace Policy and Procedures
- Communicate at Workplace
- Perform Computer Application Skills
- Manage Personal Finances
- Mount Dish for Uplink / Downlink
- Perform Tuning
- Perform Troubleshooting
- Conduct Site Survey
- Contribute to Work Related Health and Safety (WHS) Initiatives
- Analyze and Develop Workplace Policy and Procedures
- Perform Advanced Communication
- Develop Advance Computer Application Skills
- Manage Human Resource Services
- Implement Network Security
- Plan Work

Competencies to be gained after completion of course

At the end of the course, the trainee must have attained the following competencies:

- 1. Follow Work Health and Safety Policies
- 2. Understand the Workplace Policies and Procedures
- 3. Follow Basic Communication Skills

- 4. Operate Computer Functions
- 5. Demonstrate Basic Literacy Skills
- 6. Maintain Tools and Equipment
- 7. Maintain Personal Health and Safety
- 8. Communicate the Workplace Policy and Procedure
- 9. Perform Basic Communication
- 10. Perform Basic Computer Application
- 11. Develop Entrepreneurial Skills
- 12. Demonstrate Basic Numeracy Skills
- 13. Develop Basic Electrical/ Electronic Skills
- 14. Perform Cable Connection
- 15. Assemble Dish Antenna
- 16. Apply Work Health and Safety Practices (WHS)
- 17. Identify and Implement Workplace Policy and Procedures
- 18. Communicate at Workplace
- 19. Perform Computer Application Skills
- 20. Manage Personal Finances
- 21. Mount Dish for Uplink / Downlink
- 22. Perform Tuning
- 23. Perform Troubleshooting
- 24. Conduct Site Survey
- 25. Contribute to Work Related Health and Safety (WHS) Initiatives
- 26. Analyze and Develop Workplace Policy and Procedures
- 27. Perform Advanced Communication
- 28. Develop Advance Computer Application Skills
- 29. Manage Human Resource Services
- 30. Implement Network Security
- 31. Plan Work

Possible available job opportunities available immediately and later in the future

Satellite Dish Installer are employed in the light engineering sector especially in Telecom sector. Experienced Satellite Dish Installer may advance through promotions with the same employer or by moving to more advanced positions with other employers. They can become:

- Domestic Satellite Dish Installer
- Industrial Satellite Dish Installer
- Satellite dish Technician
- Satellite dish supervisor

- Satellite installation technician
- Satellite dish Trainer
- Cable distributer,
- Internet Service Provider
- TV Network distributor,
- TV Technician
- work in Telecommunication.

Trainee entry level

- Middle (Grade 8) for level-1
- Level-1 for level-2
- Level-2 for level-3
- Level-3 for level-4

Minimum qualification for trainer

- Must hold DAE/Higher in (Electrical/Telecom/Electronics/Equivalent)
- Or at least level 4 qualification in **(Satellite Dish Installer)** with minimum 03 years of experience in relevant field.

Recommended trainer: trainee ratio

The recommended maximum trainer: trainee ratio for this program is 1 trainer for 20 trainees

Medium of instruction i.e. language of instruction

Instructions will be in Urdu/English/Local language.

Duration of the course (Total time, Theory & Practical time)

This curriculum comprises of 31 modules. The recommended delivery time is 2400 hours.

- Delivery of the course can therefore be full time (4 hours a business day), 6 days a week, for 24 months (on average 26 working days a month) for each level. Training providers are at liberty to develop other models of delivery, including part-time and evening delivery. **OR**
- Delivery of the course can therefore be full time (5 hours a business day), 5 days a week, for 24 months (on average 22 working days a month). Training providers are at liberty to develop other models of delivery, including part-time and evening delivery.

The full structure of the course is as follows:

Module	Theory hours	Workplace hours	Total hours
Follow Work Health and Safety Policies	20	30	50
Understand the Workplace Policies and Procedures	30	20	50
Follow Basic Communication Skills	30	20	50
Operate Computer Functions	10	40	100
Demonstrate Basic Literacy Skills	10	40	50
Maintain Tools and Equipment	10	40	50
Maintain Personal Health and Safety	10	40	50
Communicate the Workplace Policy and Procedure	20	30	50
Perform Basic Communication	50	50	100
Perform Basic Computer Application	10	140	150
Develop Entrepreneurial Skills	50	100	150
Demonstrate Basic Numeracy Skills	10	40	50
Develop Basic Electrical/ Electronic Skills	30	120	150
Perform Cable Connection	10	90	100
Assemble Dish Antenna	20	180	200
Apply Work Health and Safety Practices (WHS)	10	20	30
Identify and Implement Workplace Policy and Procedures	5	15	20
Communicate at Workplace	5	15	20
Perform Computer Application Skills	10	40	50

Module	Theory hours	Workplace hours	Total hours
Manage Personal Finances	10	40	50
Mount Dish for Uplink / Downlink	10	40	50
Perform Tuning	10	140	150
Perform Troubleshooting	10	190	200
Conduct Site Survey	10	180	200
Contribute to Work Related Health and Safety (WHS) Initiatives	10	20	30
Analyze and Develop Workplace Policy and Procedures	10	40	50
Perform Advanced Communication	10	40	50
Develop Advance Computer Application Skills	10	40	50
Manage Human Resource Services	10	40	50
Implement Network Security	10	140	150
Plan Work	14	36	50

Sequence of the modules

This qualification is made up of 31 modules. A suggested distribution of these modules is presented overleaf. This is not prescriptive and training providers may modify this if they wish.

The following technical module will be followed as require for the training purpose.

Module 6

Module 13

Module 14

Module 15

Module 21

Module 22

Module 23

Module 24

Module 30

Module 31

Each module covers a range of learning components. These are intended to provide detailed guidance to teachers (for example the Learning Elements component) and give them additional support for preparing their lessons (for example the Materials Required component). The detail provided by each module will contribute to a standardized approach to teaching, ensuring that training providers in different parts of the country have clear information on what should be taught. Each module also incorporates the industrial demand of Pakistan that make this qualification unique to Pakistan's industry needs.

Summary – overview of the curriculum

Modules

Module: 0619001088 Perform Troubleshooting

Objective of the Module: The objective of this module is to provide skills and knowledge related to Check Signals, Check Power Supply, check Weather Effects. Check Interference Effects, Diagnose Software Fault and Diagnose Hardware Fault.

Duration: 200hrs. Theory: 10 hrs.

Practice: 190 hrs.

Learning	Learning	Learning	Duration	Material/Tools	Learnin
Unit	Outcomes	Elements		Required	g Place
LU1 Check Signals	 You will be able to Check LNB with satellite finder Check co- axial cable continuity for signals with multi- meter/satelli te finder Check Diseqc 	Describe the method to check IF connectors Demonstrate the method to check signal strength with satellite finder Explain the method to check Diseqc switch/splitter faults Describe the method to check receiver IF output Practical-1 Check signal strength at LNB and	Total 40 Hrs Theory: 2 Hrs Practical : 38 Hrs	 Satellite finder Multi-meter System Software 	Practical: Lab/ Field

	switch/splitt er with satellite finder 4. Check output down converter of receiver with multi- meter	receiver			
LU2	You will be able to 1. Check	Describe the procedure to check		e Sotollite	
Check	receiver	power supply of		Satellite finder	
Power	power	receiver and LNB Explain the method		Multi-meter	
Supply	supply	to check power		System Software	
	2. Check LNB power	supply of actuator, stepper motor and			
	supply from	revolving motor	Total		
	receiver	Describe the voltage	40 Hrs		
	3. Check	range required for switches	Theory		E al al /
	power		Theory: 2 Hrs		Field/ Lab
	supply of	Practice-1 Check power supply	21113		Lab
	actuator	of LNB, receiver,			
	stepper motor for	actuator, and stepper	Practical		
	revolving	motor.	:		
	dish		38 Hrs		
	4. Check				
	voltage of				
	limit				
	switches 5. Check low				
	5. Check low voltage				
	problem				
LU3	You will be able to	Describe the effect of	Total		
	1. Check	heat/Temp on	40 Hrs	Satellite	–
Check	LNB/LNA	LNB/LNA Demonstrate the		finder	Field/ Lab
Weather	overheating	method of health	Theory:	Multi-meter	Lau
Effects	effects 2. Check rusty	check of LNB and LNA	2 Hrs	System Software	
	cables and	Explain the effect of			
	connectors	wind/rain on antenna	Practical		
		system	FIALICAL		

	0.01						
LU 4 Check Interferenc e Effects	cir LN du thu ing 4. Ch eff You will be 1. Ch no in su 2. Ch mo tov su 3. Ch hig tra n l 4. Ch bu s ob Ch un sig to ref	neck no bisy signal rrounding neck no obile wer in rrounding neck no gh-tension ansmissio line neck no hilding/tree ostruction neck wanted gnals due reflection, fraction,	report of system comme Describ noise o signals Explain cellular power I antenna perform Brief bu trees ef antenna Describ reflectio and sca principa Check I Effect o	e health check of antenna installed installed incially be effect of n antenna effect of tower and ine on dish a nance uilding and ffect on dish a system be signal on, diffraction attering als actice-1 Interference on antenna installed	: 38 Hrs Total 40 Hrs Theory: 2 Hrs Practical : 38 Hrs	 Satellite finder Multi-meter System Software 	Field/ Lab
		fraction					
	an	id attering					
LU 5	You will be	•	1.	Describe			
Diagnose Software Faults	 Ch pic Ch rec e is 	eck stuck sture fault eck if seiver/remot s not		different types of faults in antenna system	Total 40 Hrs Theory:	 Satellite finder Multi-meter System Software 	
	 Ch rec sta Ch 	rking eck if the ceiver is on andby mode eck receiver ng fault,	•	Stuck picture Receiver not working Delay in	2 Hrs Practical		Field/ Lab
	5. Ch sοι 6. Ch	ng fauit, eck delay in und &picture eck stuck the main	Practic	sound and picture e-1	: 38 Hrs		
	me	enu	Tro	oubleshoot			

LU 6 Diagnose	You will be able to 1. Check	different faults in antenna system installed commercially Describe different		Satellite finder	
Hardware Faults	 Check continuity of power cables Check continuity of input/output cables (AV, VGA, HDMI, S-video, Scart) Check continuity of input/output ports Diagnose miss scanning fault Diagnose auto change of channels Diagnose receiver overheating fault Diagnose sound noise fault 	hardware faults for dish system Continuity of cables Miss scanning Auto change channels Receiver over heating Sound noise Practice-1 Troubleshoot different hardware faults in antenna system installed commercially	Total 40 Hrs Theory: 2 Hrs Practical : 38 Hrs	• Multi-meter System Software	Field/ Lab

Module: 0619001089 Conduct Site Survey

Objective of the Module: The objective of this module is to provide skills and knowledge related to Document Customer Demand, Select Location. Check Environmental factors, Inspect Cable Routing, Locate Satellite and Prepare Feasibility Report

Duration: 200hrs.	Theory:	10 hrs.
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Practice: 190 hrs.

Learning Unit	Learning Outcomes	Learning Elements	Duratio n	Material/Tools Required	Learni ng Place
LU1 Document Customer Demand	You will be able to 1. Enlist desired channels 2. Prepare estimate d budget as per demand 3. Keep record of custom er deman d	Describe satellite system Explain available channels Describe to prepare budget Demonstrate report writing of customer demand Practical-1 Prepare report of customer demand for required installation	Total 40 Hrs Theory: 2 Hrs Practic al: 38 Hrs	 Measuring tape Compass Satellite finder Report format 	Practic al: Lab/ Field
LU2 Select Location	You will be able to 1. Ensure availabili ty of desired channels at installati on area 2. Select appropri ate place for dish installati on as per custome r demand	Describe suitable location of site installation for maximum reception Explain localGovernm ent rule and regulation for antenna system installation Practice-1 Select model location for installation of antenna	Total 40 Hrs Theory: 2 Hrs Practic al: 38 Hrs	 Measuring tape Compass Satellite finder Report format 	Field/ Lab

	local regulatio n in installati on area 4. Ensure obstructi on-free area for dish installati on	sytem			
LU3 Check Environmen tal factors	to1.Takeweatherhistory(windpressure,humidity,temperature, rain andsnow fall)of disharea2.Selectbestquality ofdish anddishdisharea2.Selectbestguality ofdish andareaandts as perwindpressure,snow fallandtemperature3.Ensurestrongfoundationfor dish	Describe environmental factors which affect transmission of antenna system Explain different models and vendors of dish system in market. Brief about required standard of foundation of antenna system Practice-1 Chose best quality of dish available in market and model foundation for antenna system installation	Total 40 Hrs Theory: 2 Hrs Practic al: 38 Hrs	 Measuring tape Compass Satellite finder Report format 	Field/ Lab

LU 4	You w	ill be able				
Inspect	to		Describe		 Measuring 	
Cable	1.	Follow	cable		tape	
Routing		building	routing		Compass	
0		rules	standards for		Satellite finder	
		and	installatio		Report format	
		regulatio	n	Total	• Report format	
		ns	Explain	40 Hrs		
	2.	Draw	cable			
		layout	requireme	Theory:		
		for cable	nt for installatio	2 Hrs		Field/ Lab
		routing	n of dish	21113		Lau
	3.	Measure	system			
		length of	Practice-	Practic		
		cable	1	al:		
	4.	Identify	Droporo	ai. 38 Hrs		
		cable	Prepare layout	30 115		
		gauge	diagram			
	5	Identify	of cable			
	0.	line	routing for			
		amplifier	model site			
		if				
		 required				
LU 5	You wi	ill be able				
Locate	to		Describe		Measuring	
Satellite	1.	Ensure	tools		tape	
		tools and	requirement		 Compass 	
		equipme	required to locate		Satellite finder	
		nt	satellite		Report format	
	2.	Identify	Explain		e Report format	
		East-	types of	Total		
		West	poles	40 Hrs		
		direction	Practice-1			
		a				
		s with	Locate	Theory		
			Locate satellite	Theory: 2 Hrs		Field/
	3.	s with compass Check	satellite for model	Theory: 2 Hrs		Field/ Lab
	3.	compass	satellite	-		
	3.	compass Check	satellite for model	2 Hrs		
	3.	compass Check availabili	satellite for model	2 Hrs Practic		
	3.	compass Check availabili ty of	satellite for model	2 Hrs Practic al:		
	3.	compass Check availabili ty of satellite	satellite for model	2 Hrs Practic		
	3.	compass Check availabili ty of satellite as per	satellite for model	2 Hrs Practic al:		
	3.	compass Check availabili ty of satellite as per custome	satellite for model	2 Hrs Practic al:		
	3.	compass Check availabili ty of satellite as per custome r	satellite for model	2 Hrs Practic al:		
	3.	compass Check availabili ty of satellite as per custome r demand	satellite for model	2 Hrs Practic al:		
	3.	compass Check availabili ty of satellite as per custome r demand in dish	satellite for model	2 Hrs Practic al:		
		compass Check availabili ty of satellite as per custome r demand in dish installati on area	satellite for model	2 Hrs Practic al:		
		compass Check availabili ty of satellite as per custome r demand in dish installati	satellite for model	2 Hrs Practic al:		

for the			
availabili			
ty of			
strong			
signals			
of the			
desired			
satellite			

Module: 0619001086 Implement Network Security

Objective of the Module: The objective of this module is to provide skills and knowledge related to developnetwork server, Connect Receiver with Network, Provide Scrambled Services, Apply Parental Lock and Follow Security Protocols as per Govt. Policies

Duration:150 hrs. Theory:

10 hrs.

Practice:140 hrs.

Learning Unit	Learning Outcomes	Learning Elements	Duratio n	Material/Tool s Required	Learnin g Place
LU1: Develop Network	 You will be able to 1. Connect one dish with multiple receivers 2. Connect multiple dishes with one receiver 3. Connect one receiver with multiple displays 4. Connect multiple satellite receivers with multiple dishes. 	 Demonstrate Network topology. Bus Mesh Star Demonstrate the types of splitters. 2-ports 3-ports 4-ports 5 ports Demonstrate the types of DiSEqC switch. 2-ports 3-ports 4-ports 5 ports Demonstrate the types of DiSEqC switch. 2-ports 3-ports 5 ports Mesh Star A-ports 5 ports 4-ports 5 ports AV monstrate the types of display ports. VGA HDMI AV RF 	Total 30 Hrs Theory: 2 Hrs Practica I: 28 Hrs	 Different gauges of coaxial cables. Multiple ports splitters. Display cables. Cable stripper Knife Pliers Cable tester Marker White Board Duster Multimedia Projector 	Theory: Class Practica I Lab
026 Curr Lovel				Page 17	

LU3 Provide Scrambled Services	1. 2. 3. 4.	Connect satellite receiver with server Open receiver main menu Select desired cam Insert card in the socket to descramble given data.	Describe service provider server. Describe CA system Explain different types of Cam modules Describe Smart card/CA card. Practical-1 Demonstrate the reception of a scrambled channel	Total 30 Hrs Theory: 2 Hrs Practica I: 28 Hrs	•	CA cards Cam Modules Satellite Receiver Marker White Board Duster Multimedia Projector	Theory: Class Practica I Lab
LU 4 Apply Parental Lock	1. 2. 3. 4. 5.	Open receiver main menu Select channel edit option Select parental lock option Change the default password Add channels in the parental lock	 Browse Menu and select the Parental Lock option Describe method to change default password. Describe the method to add channels in the parental lock 	Total 30 Hrs Theory: 2 Hrs Practica I: 28 Hrs	•	Different types of Satellite Receiver with remotes Universal Remote Multimedia Projector	
			Practical-1 Demonstrate the use of parental lock in satellite receiver.				
LU 5 Follow Security Protocols as per Govt. Policies		 Interpret governm ent policy about security protocols Follow cyber rules and regulatio ns 	 Explain government policy about security protocols. Describe cyber rules and regulations Practical-1 Enlist important government policies Practical-2 Enlist important cyber rules and regulations 	Total 30 Hrs Theory: 2 Hrs Practica I: 28 Hrs	•	Governme nt Rules Book Marker White Board Duster Multimedia Projector	Theory: Class

Module: 0619001087 Plan Work

Objective of the Module: The objective of this module is to provide skills and knowledge required to assess site hazards, Follow work procedures, Follow symbols and Drawings, Manage Installation Time, Control Installation Quality, Maintain Customer Record and Label Tags on Accessories to Arrange Tools & Equipment, Maintain Tool Kit, Insulate Tools and Equipment, Calibrate measuring instruments and Manage Inventory of tools and equipment.

Duration: 50 hrs. Theory: 14hrs.

Practice: 36 hrs.

Learning Unit	Learning Outcomes	Learning Elements	Duratio n	Material/Tools Required	Learni ng Place
LU1:Ass ess site hazards	 You will be able to 1. Inspect site visually 2. Communicate with site supervisor 3. Identify actual and potential hazards 	 Describe different type of sites. Indoor outdoor Demonstrate site inspection information. Describe different hazards as per site inspection. Height Wind Slips, falls etc Practicals: To make survey for the site requirement (Identify effective indoor, outdoor sites) identify potential hazards 	Total 8 Hrs Theory : 2 Hrs Practic al: 6 Hrs	 Handbook s Pencils Rubber Sharpener s Paper Cutter Scissor Colors White charts Brown sheets White board markers Permanen t markers File cover and files Computer Printer Scanner 	Theory : Class Practic al Lab

LU2: Follow work procedur es	 Identify equipment and attachments needed to do the job. Determine appropriate starting point. Identify access and exit points on site. Plan work procedures for efficiency, effectiveness and safety. Sequence job tasks to co-ordinate activities with others. 	 Demonstrate important tools and equipment for job starting. Demonstrate sequence of operations. Locate exit and entry points on site. Demonstrate a report on effective work procedure and safety Practical: Develop an efficient work plan while considering efficiency, effectiveness and safety. 	Total 07 Hrs Theory : 2 Hrs Practic al: 5 Hrs	 Handbook s Pencils Rubber Sharpener s Paper Cutter Scissor Colors White charts Brown sheets White board markers Permanen t markers File cover and files Computer Printer Scanner 	Theory : Class Practic al Lab
LU3: Follow symbols and Drawings	 Identify Emergency and Warning symbols Adopt emergency/warning symbols on site Interpret building drawings. Interpret abbreviations and symbols common to Electrical/Electronics/ Mechanical drawings Follow drawings of gas and water supply lines. 	 Explain different emergency signs. Explain different warning signs. Explain different buildings drawings. Structure drawing Electrical/ mechanica I drawings MEP drawings MEP drawings 	Total 07 Hrs Theory : 2 Hrs Practic al: 5 Hrs	 Handbook s Pencils Rubber Sharpener s Paper Cutter Scissor Colors White charts Brown sheets White board markers Permanen t markers File cover and files Computer 	Theory : Class Practic al Lab

		emergency warnings and symbols for work place environment. 1. Fire 2. Wind 3. Exit point 4. Emergenc y helpline 5. Electric shock risk		• Printer Scanner	
LU4: Manage Installatio n Time	 Assemble dish antenna in given time frame as per SOPs. Schedule time frame for cabling and connections. Manage time for tuning 	 Describe work timelines for dish assembly, cabling, connections and tuning. Practical: Manage Dish assembly in 	Total 07 Hrs Theory : 2 Hrs Practic al: 5 Hrs	 Handbook s Pencils Rubber Sharpener s Paper Cutter Scissor Colors White charts Brown sheets White board markers Permanen t markers File cover and files Computer Printer Scanner 	Theory : Class Practic al Lab
LU5: Control Installatio n Quality	 inspect cable layout Adopt satellite dish installation techniques as per service provider's SOPs. Ensure best signal quality. 	SOPs for quality assurance. • Demonstrate	Total 07 Hrs Theory : 2 Hrs		

	4.	Ensure the workability of input/ output ports. Ensure customer satisfactory feedback.	importance of good quality	Practic al: 5 Hrs		
			 Practical: Display quality signals and ensure workable ports. Prepare customer feedback form. 			
LU6: Maintain Customer Record	1. 2. 3.	Keep record of customer personal detail Keep record of dish installation relevant components Keep record of customer complaints	 Demonstrate how to maintain customer details. Describe maintenance of customer complaints and track record for complain history. Practical: Prepare book keeping specimen. Prepare record maintenance 	Total 07 Hrs Theory : 2 Hrs Practic al: 5 Hrs	 Handbook s Pencils Rubber Sharpener s Paper Cutter Scissor Colors White charts Brown sheets White board markers Permanen t markers File cover 	Theory : Class Practic al Lab

LU7: Label	 Provide instructional tags on main devices 	 specimen. Describe types of tags. 	and files Computer Printer Scanner • Handbook
Tags on Accessori es	 Provide name tags on different cables 	 Name tags Instruction al tags Colour tags Describe importance of tags. Practical: Prepare name tags and paste them respectively. Prepare instructional tags and paste them respectively 	 Pencils Rubber Sharpener Sharpener Sharpener Scissor Paper Cutter Scissor Theory Colors Colors Colors Class White charts Brown Practic al Lab White board markers Permanen t markers File cover and files Computer Printer Scanner

General assessment guidance for Satellite Dish Installer

Good practice in Pakistan makes, use of sessional and final assessments, the basis of which is described below. Good practice by vocational training providers in Pakistan, is to use a combination of these sessional and final assessments, combined to produce the final qualification result.

Sessional assessment is going on all the time. Its purpose is to provide feedback on what students are learning:

- To the student: to identify achievement and areas for further work
- To the teacher: to evaluate the effectiveness of teaching to date, and to focus future plans.

Assessors need to devise sessional assessments for both theoretical and practical work. Guidance is provided in the assessment strategy

Final assessment is the assessment, usually on completion of a course or Level, which says whether or not the student has "passed". It is – or should be – undertaken with reference to all the objectives or outcomes of the course, and is usually fairly formal. Considerations of security – ensuring that the student who gets the credit is the person who did the work – assume considerable importance in final assessment.

Methods of assessment

For lessons with a high quantity of theory, written or oral tests related to learning outcomes and/ or learning content can be conducted. For workplace lessons, assessment can focus on the quality of planning the related process, the quality of executing the process, the quality of the product and/or evaluation of the process.

Methods include direct assessment, which is the most desirable form of assessment. For this method, evidence is obtained by direct observation of the student's performance.

Examples for direct assessment of a Satellite Dish Installer Lev-1-4 include:

- Work performances, for example installing pipeline support system and pipelines with required safety precautions
- Demonstrations, for example demonstrating to Assemble the dish for specific stand.
- Direct questioning, where the assessor would ask the student why he is considering the angle and why he is applying specific cable connection for dish antenna
- Paper-based tests, such as multiple choice or short answer questions on health & safety, Communication skill, mount dish for uplink/ downlink and tuning etc.

Indirect assessment is the method used where the performance could not be watched and evidence is gained indirectly.

Examples for indirect assessment of a Satellite Dish Installer Lev-1-4 include:

- Work products, such as a mounted dish antenna
- Completed site survey report
- Workplace documents, such as note book or practical activity journal

Indirect assessment should only be a second choice. (In some cases, it may not even be guaranteed that the work products were produced by the person being assessed.)

Principles of assessment

All assessments must meet all the following principles, regardless of the method of assessment used to evidence learners' attainment.

All assessments must produce outcomes that are:

- i. valid: the assessment evidence meets all assessment criteria and all learning outcomes
- ii. authentic: all the work is the learner's own
- iii. reliable: assessment evidence is consistent and generates outcomes that would be replicated were the assessment repeated
- iv. current: assessment evidence is up-to-date
- v. sufficient: enough work is available to justify the credit value, and to enable a consistent and reliable judgement about the learner's achievement
- vi. comparable: all assessment evidence is comparable in standard between assessments within a unit/qualification, and between learners of the same level
- vii. manageable: all assessment places reasonable demands on all learners
- viii. fair and minimize bias: assessments are fair to all learners irrespective of their characteristics (for example, age, gender, etc)

Assessment strategy for Satellite Dish Installer Lev-1-4 Curriculum

This curriculum consists of 31 modules:

Module-1	Follow Work Health and Safety Policies
Module-2	Understand the Workplace Policies and Procedures
Module-3	Follow Basic Communication Skills
Module-4	Operate Computer Functions
Module-5	Demonstrate Basic Literacy Skills
Module-6	Maintain Tools and Equipment
Module-7	Maintain Personal Health and Safety
Module-8	Communicate the Workplace Policy and Procedure
Module-9	Perform Basic Communication
Module-10	Perform Basic Computer Application
Module-11	Develop Entrepreneurial Skills
Module-12	Demonstrate Basic Numeracy Skills
Module-13	Develop Basic Electrical/ Electronic Skills
Module-14	Perform Cable Connection
Module-15	Assemble Dish Antenna
Module-16	Apply Work Health and Safety Practices (WHS)
Module-17	Identify and Implement Workplace Policy and Procedures
Module-18	Communicate at Workplace
Module-19	Perform Computer Application Skills
Module-20	Manage Personal Finances
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Module-21	Mount Dish for Uplink / Downlink
Module-22	Perform Tuning
Module-23	Perform Troubleshooting
Module-24	Conduct Site Survey
Module-25	Contribute to Work Related Health and Safety (WHS) Initiatives
Module-26	Analyze and Develop Workplace Policy and Procedures
Module-27	Perform Advanced Communication
Module-28	Develop Advance Computer Application Skills
Module-29	Manage Human Resource Services
Module-30	Implement Network Security
Module-31	Plan Work

Sessional or Developmental assessment

The sessional/developmental assessment shall be conducted after completion of each module in two parts: theoretical assessment and practical assessment.

Theoretical assessment for all learning modules must consist of a written paper lasting at least 30 minutes per module. This can be a combination of multiple choice and short answer questions.

For practical assessment, all procedures and methods for the modules must be assessed on a sessional basis. Guidance is provided below under Planning for assessment.

Final assessment

Final assessment shall also be in two parts: theoretical assessment and practical assessment.

For the final practical assessment, each student shall be assessed over a period of 4-5 hours session. During this period, each student must be assessed on his ability to perform a complete job for all Technical and functional modules.

Generic modules shall be assessed comprising with other modules at the time of final assessment. Practical work for this module could be assessed on a sessional basis.

Planning of assessment.

Plaining of assessment will plan by the assessment Centre as per CBT/A policy. But for development assessment it could be plan by the Trainer during the course.

As for final assessment as concern, certified assessor must be contacted and the assessor must meet the needs of the students and the training provider. For example, where two assessors are conducting the assessment, there must be a maximum of five students per assessor. In this example, a group of 20 students shall therefore require assessments to be carried out over a four-day period. For a group of only 10 students, assessments would be carried out over a two-day period only or it could be formulated as per CBT/A Centre policies.

Complete list of tools and equipment

S. No	Description	Quantity
1	Blower	As per
		Requirement
2	Chisel	As per
		Requirement
3	Drill bits	As per
		Requirement
4	Ellen key set	As per
		Requirement
5	Files	As per
		Requirement
6	Glasses (goggles)	As per
		Requirement
7	Gloves	As per
		Requirement
8	Grip plier	As per
		Requirement
9	Hacksaw	As per
		Requirement
10	Hammers	As per
		Requirement
11	Marking punch	As per
		Requirement
12	Measuring tape	As per
		Requirement
13	Micrometers	As per
		Requirement
14	Nose plier	As per

		Requirement
15	Open spanner set	As per
		Requirement
16	Phase tester	As per
		Requirement
17	Plier	As per
		Requirement
18	Ring spanner set	As per
		Requirement
19	Scissors	As per
		Requirement
20	Screw driver set	As per
		Requirement
21	Screw wrench	As per
		Requirement
22	Side cutter	As per
		Requirement
23	Crimping Tool	As per
		Requirement
24	Solder iron	As per
		Requirement
25	Spanner box	As per
		Requirement
26	Steel roll/Steel wire	As per
		Requirement
27	Sucker	As per
		Requirement
28	Silicone Gun	As per
		Requirement
29	Spirit Level	As per
		Requirement
30	Electric Drill Machine	As per
		Requirement
31	Hand Grinding Machine	As per
		Requirement
32	Thimble plier	As per
		Requirement
33	Tongs (sunny)	As per
		Requirement
34	Vernier caliper	As per
		Requirement
35	Wire gauge	As per
		Requirement

36	Wire stripper	As per
		Requirement
37	Adjustable Wrench	As per
		Requirement
38	Satellite Finder	As per
		Requirement
39	Multi-meter	As per
		Requirement
40	Digital Compass	As per
		Requirement
41	Wire Tester	As per
		Requirement
42	LAN Tester	As per
		Requirement
43	Rivet Gun	As per
		Requirement
44	Emergency lamp	As per
		Requirement
45	Coaxial Cable Stripper	As per
		Requirement
46	Cable Compression Tool.	As per
		Requirement
47	Air compressors.	As per
		Requirement
48	Clamp meter.	As per
		Requirement
49	Bench voice.	As per
		Requirement
50	Drill machine.	As per
		Requirement
51	Dryer.	As per
		Requirement
52	Hand grinding machine	As per
		Requirement

S. No.	Items		
1.	Different Tags and Locks		
2.	Process SOPs		
3.	Equipment Maintenance Manuals		
4.	Log Book		
5.	Handbooks		
6.	Design Books/ Sheets		
7.	Pencils		
8.	Erasers		
9.	Pencil Sharpeners		
10.	Paper Cutter		
11.	Scissors		
12.	Color Pencils		
13.	White chart paper		
14.	Brown Sheets		
15.	White Board Markers (red, blue, green, black)		
16.	Permanent markers (black)		
17.	File covers		

Credit values

The credit value of the National Certificate Level 1-4 in Satellite Dish Installer is defined by estimating the amount of time/ instruction hours required to complete each competency unit and competency standard. The NVQF uses a standard credit value of 1 credit = 10 hours of learning (Following TVET guidelines.

Code	Name of Duty or (Module)	Category	Estimated Hours	Credit
102200843	Comply with Work Health and Safety Policies	Generic	30	3
041700838	Obey the Workplace Policies and Procedures	Generic	20	2
001100850	Follow Basic Communication Skills (General)	Generic	50	5
061100855	Operate Computer Functions(General)	Generic	50	5
101200828	Demonstrate Basic Literacy Skills	Generic	50	05
000000000	Maintain Tools and Equipment	Technical	50	05
102200844	Comply Personal Health and Safety Guidelines	Generic	30	3
041700839	Communicate the Workplace Policy and Procedure	Generic	20	2
001100851	Perform Basic Communication (Specific)	Generic	30	3
061100856	Perform Basic Computer Application (Specific)	Generic	40	4
101200831	Demonstrate Basic Numeracy Skills	Functional	20	02
000000000	Develop Basic Electrical/ Electronic Skills (Naseer sab)	Technical	150	15
000000000	Perform Cable Connection	Technical	100	10
000000000	Assemble Dish Antenna	Technical	200	20
102200846	Apply Work Health and Safety Practices (WHS)	Generic	30	3
041700840	Identify and Implement Workplace Policy and Procedures	Generic	20	2
001100852	Communicate at Workplace	Generic	30	3
061100858	Perform Computer Application Skills	Generic	40	4

The credit values are as follows:

041300867	Manage Personal Finances	Generic	30	3
000000000	Mount Dish for Uplink / Downlink	Technical	50	5
00000000	Perform Tuning	Technical	150	15
00000000	Contribute to Work Related Health and Safety (WHS) Initiatives	Generic	30	3
00000000	Analyze and Develop Workplace Policy and Procedures	Generic	30	3
00000000	Perform Advanced Communication	Generic	30	3
00000000	Develop Advance Computer Application Skills	Generic	40	4
000000000	Manage Human Resource Services	Generic	20	2
041300860	Develop Entrepreneurial Skills	Generic	30	3
000000000	Implement Network Security	Technical	150	15
00000000	Plan Work	Technical	50	5
00000000	Perform Troubleshooting	Technical	200	20
00000000	Conduct Site Survey	Technical	200	20

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