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ENTREPRENEURSHIP

Assessment Package

National Vocational Certificate Level 5 Version 1 - February 2020





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ENTREPRENEURSHIP

Assessment Package

National Vocational Certificate Level 5 Version 1 - February 2020

Title of Qualification:	CS Code:	Level: 05	Version: 01	
National Vocational Certificate Entrepreneurship				
Competency Standard Title:	Assessment Date (DD/MM/YY):			
Manage human resources				

Candidate Details	Name:
	Registration/Roll Number:
	To meet this standard, you are required to complete the following within the given time frame (for practical demonstration & assessment):
	 Assessment Task 1: Candidate is required to prepare human resource management plan, including:
Guidance	 Recruit of employees personnel development
for Candidate	 personnel development Team performance management
Canuluate	
	And complete:
	2. Knowledge assessment test (Written or Oral)
	3. Portfolios at the time of assessment (if any)
	During a practical assessment, under observation by an assessor, you will complete:
	Assessment Task 1: Candidate is required to prepare human resource management plan, including:
	 Recruit of employees
	• personnel development
	 Team performance management
Minimum Evidence	Performance criteria 1: Establish recruitment process and procedures Performance criteria 2: Develop job descriptions as per required competencies
Required	Performance criteria 3 Develop job orientation procedures
	Performance criteria 4: Assess training needs of employees
	Performance criteria 5: Develop a training plan for learning requirements
	Performance criteria 6: Allocate resources for training activities
	Performance criteria 7: Develop procedure for monitoring and evaluation of trainings
	Performance criteria 8: Design mechanism to assess team performance
	Performance criteria 9: Develop mechanism for assessing employee
	satisfaction Performance criteria 10: Take appropriate action as per SOP

Deufermennen eriterie 4. Detabliek eneliter elien ef (her ere elientet)	Assessment Task 2: Candidate is required to prepare product/service quality management and review plan.
Performance criteria 2: Develop methods for quality monitoring Performance criteria 3: Establish quality assurance and control procedures including frequency, sample size, report templates etc. Performance criteria 4: Assign roles and responsibilities for quality assurance and controls Performance criteria 5: Establish methodology of internal audit of quality management system Performance criteria 6: Gather reports of quality performance trends and achievement of goals, objectives and targets	 Performance criteria 3: Establish quality assurance and control procedures including frequency, sample size, report templates etc. Performance criteria 4: Assign roles and responsibilities for quality assurance and controls Performance criteria 5: Establish methodology of internal audit of quality management system Performance criteria 6: Gather reports of quality performance trends and achievement of goals, objectives and targets Performance criteria 7: Assess changes in external and internal issues and associated risks and opportunities that are relevant to the quality management system; Performance criteria 8: Evaluate results of the evaluation of compliance with quality and performance requirements Performance criteria 9: Assess opportunities for continual improvement and competence development

Candidate Details	Name: Candidate Signature:	C C C C C C C C C C C C C C C C C C C
Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖

Assessment Summary (to be filled by the assessor)								
Activity	Method			Result				
Nature of Activity	Written Dral Observation Portfolio			Role Play	Competent	Not Yet Competent		
Practical Skill Demonstration			✓		~			
Knowledge Assessment	✓	~						
Other Requirement				~				

Each A	Each Assessment Task (with performance criteria)						
Candid	sment Task 1 ate is required to prepare human	Description of a	assess	ment ta	ask 1		
0 0	ce management plan, including: Recruit of employees personnel development Team performance management						
During the practical assessment, candidate demonstrated the following:			Yes	No	Remarks		
1.	Performance criteria 1: Established recruitment process and procedures						
2.	Performance criteria 2: Developed job descriptions as per required competencies						
3.	Performance criteria 3 Developed job orientation procedures						
4.	Performance criteria 4: Assessed training needs of employees						
5.	Performance criteria 5: Developed a training plan for learning requirements				-		
6.	Performance criteria 6: Allocated resources for training activities						
7.	Performance criteria 7: Developed procedure for monitoring and evaluation of trainings						
8.	Performance criteria 8: Designed mechanism to assess team performance						
9.	Performance criteria 0: Developed mechanism for						
10.	Performance criteria 10: Take appropriate action as						
Compe	tent 🗆	Not Yet Compe	tent 🛛				

Assessment Task 2DescriptiCandidate is required to prepare product/service quality management and review plan.Description			assess	ment ta	isk 2
During followir	the practical assessment, candidate de ng:	monstrated the	Yes	No	Remarks
1.	Performance criteria 1: Established of the organization	quality policy of			
2.	Performance criteria 2: Developed m quality monitoring	ethods for]
3.	Performance criteria 3: Established quality assurance and control procedures including frequency, sample size, report templates etc.				
4.	Performance criteria 4: Assigned roles and responsibilities for quality assurance and controls				
5.	Performance criteria 5: Established methodology of internal audit of quality management system				
6.	Performance criteria 6: Gathered reports of quality performance trends and achievement of goals, objectives and targets				
7.	Performance criteria 7: Assessed changes in				
8.	Performance criteria 8: Evaluated results of the evaluation of compliance with quality and performance requirements				
9.	 Performance criteria 9: Assessed opportunities for continual improvement and competence development 				
10.	 Performance criteria 10: Took decisions related to continual improvement opportunities and any need for changes to the quality management system 				
Compe	etent 🗆	Not Yet Compe	etent 🗆		1

Title of Qualification:	CS Code:	Level: 05	Version: 01	
National Vocational Certificate Entrepreneurship				
Competency Standard Title:	Assessment Date (DD/MM/YY):			
Manage marketing activities				

Candidate Details	Name:
	Registration/Roll Number:
	 To meet this standard, you are required to complete the following within the given time frame (for practical demonstration & assessment): 1. Assessment Task 1: Candidate is required to prepare plan for product/services placement.
	 Assessment Task 2: Candidate is required to develop promotional activities.
Guidance for	 Assessment Task 3: Candidate is required to prepare a proposed sales plan.
Candidate	 Assessment Task 4: Candidate is required to prepare public relation management strategies.
	 Assessment Task 5: Candidate is required to prepare a formal proposal against the buyer requirements.
	And complete:
	 Knowledge assessment test (Written or Oral) Portfolios at the time of assessment (if any)
	During a practical assessment, under observation by an assessor, you will complete:
	Assessment Task 1: Candidate is required to prepare plan for product/services placement.
	Performance criteria 1: Identify required channels for product/service placement based on target customer demographics Performance criteria 2: Develop strategy to ensure the availability of
Minimum Evidence Required	product/service to the target customers Performance criteria 3: Develop plan to monitor placement activities and results
	Assessment Task 2: Candidate is required to develop promotional activities.
	Performance criteria 1: Develop appropriate promotional activities as per marketing budget Performance criteria 2: Develop appropriate marketing material
	Performance criteria 3: Develop plan to monitor the promotional activities and their results

Assessment Task 3: Candidate is required to prepare a proposed sales plan.
Performance criteria 1: Develop a sales plan Performance criteria 2: Develop structure of sales team Performance criteria 3: Devise mechanism of monitoring sales performance
Performance criteria 4: Devise procedures to record customer feedback
Assessment Task 4: Candidate is required to prepare public relation management strategies.
Performance criteria 1: Develop corporate social responsibility strategy for creating good brand image Performance criteria 2: Develop mechanism to address feedback of stakeholders
Performance criteria 3: Develop strategy to counteract negative publicity against the brand
Assessment Task 5: Candidate is required to prepare a formal proposal against the buyer requirements.
Performance criteria 1: Collect requirements for proposed work Performance criteria 2: Identify resources to fulfil requirements of proposed work
Performance criteria 3: Prepare technical proposal for proposed work Performance criteria 4: Prepare financial proposal for proposed work

Candidate Details	Name:	C C C C C C C C C C C C C C C C C C C
Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖

Assessment Summary (to be filled by the assessor)								
Activity		Method				Result		
Nature of Activity	Written Dral Observation Portfolio Role Play				Competent	Not Yet Competent		
Practical Skill Demonstration			✓		✓			
Knowledge Assessment	✓	~						
Other Requirement								

Each A	Each Assessment Task (with performance criteria)				
Assessment Task 1DescriptionCandidate is required to prepare plan for product/services placement.Image: Candidate is required to prepare plan for product/services placement.		Description of	assess	ment ta	sk 1
During the practical assessment, candidate demonstrated the following:		Yes	No	Remarks	
1.	 Performance criteria 1: Identified required channels for product/service placement based on target customer demographics 				
2.	Performance criteria 2: Developed strategy to				
3.	3. Performance criteria 3: Developed plan to monitor placement activities and results				
Competent D Not Yet Compe		tent 🛛			

Assessment Task 2Description ofCandidate is required to develop promotional activities.Description of		assess	ment ta	sk 2	
During the practical assessment, candidate demonstrated the following:		Yes	No	Remarks	
1.	1. Performance criteria 1: Developed appropriate promotional activities as per marketing budget				
2.	Performance criteria 2: Developed appropriate				
3.	3. Performance criteria 3: Developed plan to monitor the promotional activities and their results				
Competent Not Yet Compe		etent 🛛			

Assessment Task 3DescCandidate is required to prepare a proposed sales plan.		Description of a	assessr	nent ta	sk 3
During the practical assessment, candidate demonstrated the following:		Yes	No	Remarks	
1.	Performance criteria 1: Developed a sales plan				
2.	2. Performance criteria 2: Developed structure of sales team				
3.	3. Performance criteria 3: Devised mechanism of monitoring sales performance				
4.	4. Performance criteria 4: Devised procedures to record customer feedback				
Competent Not Yet		Not Yet Compe	tent 🗖		

Assessment Task 4 Candidate is required to prepare public relation management strategies.		Description of	assessi	ment ta	sk 4
During the practical assessment, candidate demonstrated the following:			Yes	No	Remarks
1.	Performance criteria 1: Developed corporate social responsibility strategy for creating good brand image				
2.	Performance criteria 2: Developed mechanism to				
3.	3. Performance criteria 3: Developed strategy to counteract negative publicity against the brand				
Competent Not Yet Compe		etent 🛛			

Assessment Task 5 Candidate is required to prepare a formal proposal against the buyer requirements.		Description of assessment task 4			
During the practical assessment, candidate demonstrated t following:		monstrated the	Yes	No	Remarks
1.	1. Performance criteria 1: Collected requirements for proposed work				
2.	Performance criteria 2: Identified resources to fulfil				
3.	Performance criteria 3: Prepared technical				
4.	4. Performance criteria 4: Prepared financial proposal for proposed work				
Competent D Not Yet Compe		etent 🛛			

Title of Qualification:	CS Code:	Level: 05	Version: 01
National Vocational Certificate Entrepreneurship			
Competency Standard Title:	Assessment D	0ate (DD/MM/YY) :
Manage finances			

Candidate Details	Name:
	Registration/Roll Number:
	To meet this standard, you are required to complete the following within the given time frame (for practical demonstration & assessment):
Guidance for	 Assessment Task 1: Candidate is required to prepare an accounting and financial management plan.
Candidate	And complete:
	 Knowledge assessment test (Written or Oral) Portfolios at the time of assessment (if any)
	During a practical assessment, under observation by an assessor, you will complete:
	Assessment Task 1: Candidate is required to prepare an accounting and financial management plan.
Minimum	Performance criteria 1: Prepare profit and loss statement
Evidence	Performance criteria 2: Analyse cash flow statement Performance criteria 3: Assess assets and liabilities
Required	Performance criteria 4: Prepare budget plan for fiscal year
	Performance criteria 5: Follow procedures of allocating funds for business operation
	Performance criteria 6: Maintain record of financial transactions
	Performance criteria 7: Plan for financial contingency Performance criteria 8: Review financial statements
	Performance criteria 9: Devise cost control measures based on financial review

Candidate Details	Name: Candidate Signature:	u u u u u u u u u u u u u u u u u u u
Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖

Assessment Summary (to be filled by the assessor)								
Activity			Method	ł		Result		
Nature of Activity	Written Dral Dbservation Portfolio Sole Play		Competent	Not Yet Competent				
Practical Skill Demonstration			✓		~			
Knowledge Assessment	✓	~						
Other Requirement				~				

Each A	Each Assessment Task (with performance criteria)				
Assessment Task 1 Candidate is required to prepare an accounting and financial management plan.		Description of	assess	ment ta	ask 1
During followir	the practical assessment, candidate de ng:	monstrated the	Yes	No	Remarks
1.	Performance criteria 1: Prepared pro statement	ofit and loss			
2.	Performance criteria 2: Analysed cas statement	sh flow			
3.	Performance criteria 3: Assessed assets and liabilities				
4.	4. Performance criteria 4: Prepared budget plan for fiscal year				
5.	5. Performance criteria 5: Followed procedures of allocating funds for business operation				
6.	Performance criteria 6: Maintained re financial transactions	ecord of			
7.	7. Performance criteria 7: Planned for financial contingency				
8.	Performance criteria 8: Reviewed financial				
9.	Performance criteria 9: Devised cost control measures based on financial review				
		Not Yet Compe	etent 🗆		

Title of Qualification:	CS Code:	Level: 05	Version: 01
National Vocational Certificate Entrepreneurship			
Competency Standard Title:	Assessment D) Date (DD/MM/YY):
Manage business performance			/-

Candidate Details	Name:
	Registration/Roll Number:
	To meet this standard, you are required to complete the following within the given time frame (for practical demonstration & assessment):
	1. Assessment Task 1: Candidate is required to prepare a business goals and objectives.
Guidance for	 Assessment Task 2: Candidate is required to prepare a business performance optimisation plan.
Candidate	3. Assessment Task 3: Candidate is required to prepare a customer relationship management plan.
	And complete:
	 Knowledge assessment test (Written or Oral) Portfolios at the time of assessment (if any)
	During a practical assessment, under observation by an assessor, you will complete:
	Assessment Task 1: Candidate is required to prepare a business performance mechanism plan.
	Performance criteria 1: Establish base line for business objectives and goals
Minimum	Assessment Task 2: Candidate is required to prepare a business performance
Evidence Required	optimisation plan.
	Performance criteria 1: Develop mechanism to evaluate key performance indicators
	Performance criteria 2: Devise criteria for adjusting objectives and milestones Performance criteria 3: Develop procedure to consolidate performance data of business functions
	Performance criteria 4: Develop mechanism to evaluate functional performance indicators
	Performance criteria 5: Develop action plan for business process improvement

Assessment Task 3: Candidate is required to prepare a customer relationship management plan.
 Performance criteria 1: Document customer expectation Performance criteria 2: Devise action plan to meet customer expectation Performance criteria 3: Devise mechanism to monitor customer satisfaction Performance criteria 4: Identify and communicate rights and responsibilities of customers to the customer as appropriate Performance criteria 5: Assist customers to evaluate service and/or product options to satisfy their needs Performance criteria 6: Maintain records of customer interaction in accordance with organizational procedures Performance criteria 7: Maintain record of business contacts

Candidate Details	Name:	C C C C C C C C C C C C C C C C C C C
Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖

Assessment Summary (to be filled by the assessor)							
Activity	Activity Method			Result			
Nature of Activity	Written	Oral	Observation	Portfolio	Role Play	Competent	Not Yet Competent
Practical Skill Demonstration			✓		~		
Knowledge Assessment	~	~					
Other Requirement				~			

Each Assessment Task (with performance criteria)					
Assessment Task 1Description ofCandidate is required to prepare a business performance mechanism plan.Description of		assess	ment ta	sk 1	
	During the practical assessment, candidate demonstrated the following:		Yes	No	Remarks
1.	1. Performance criteria 1: Established base line for business objectives and goals				
Competent D Not Yet Comp		tent 🛛			

Candio	asment Task 2 [date is required to prepare a business mance optimisation plan.	Description of assessment task 2			
During the practical assessment, candidate demonstrated the following:			Yes	No	Remarks
1.	Performance criteria 1: Developed mechanism to evaluate key performance indicators				
2.	Performance criteria 2. Devised criteria for				
3.	Performance criteria 3: Developed procedure to consolidate performance data of business functions				
4.	Performance criteria 4: Developed mechanism to				
5. Performance criteria 5: Developed action plan for business process improvement					
Compe	etent 🗆 🛛 🛛 🔊	Not Yet Compe	tent 🛛		

Assessment Task 3 Candidate is required to prepare a customer relationship management plan.			assess	ment ta	sk 3
During followir	the practical assessment, candidate de ng:	monstrated the	Yes	No	Remarks
1.	Performance criteria 1: Documented expectation	customer			
2.	Performance criteria 2: Devised action	•			
3.	Performance criteria 3: Devised mechanism to monitor customer satisfaction				
4.	 Performance criteria 4: Identified and communicate rights and responsibilities of customers to the customer as appropriate 				
5.	Performance criteria 5: Assisted customers to				
6.	 6. Performance criteria 6: Maintained records of customer interaction in accordance with organizational procedures 				
7. Performance criteria 7: Maintained record of business contacts					
Compe	etent 🗆	Not Yet Compe	tent 🗆		·

Title of Qualification: Entrepreneurship	CS Code:	Level: 05	Version: 01
Competency Standard Title: Comply to business regulations	Assessment D	oate (DD/MM/YY):

Candidate Details	Name:
	Registration/Roll Number:
	To meet this standard, you are required to complete the following within the given time frame (for practical demonstration & assessment):
	 Assessment Task 1: Candidate is required to develop Policy and Procedure to ensure regulatory compliance and identify mechanism for communication within organisation.
Guidance for Candidate	 Assessment Task 2: Candidate is required to prepare customer requirement management and monitoring plan.
Canalato	3. Assessment Task 3: Candidate is required to enlist relevant business standards and develop a mechanism of their compliance.
	And complete:
	 Knowledge assessment test (Written or Oral) Portfolios at the time of assessment (if any)
	During a practical assessment, under observation by an assessor, you will complete:
	Assessment Task 1: Candidate is required to develop Policy and Procedure to ensure regulatory compliance and identify communication mode within organisation.
	Performance criteria 1: Prepare inventory of statuary laws regarding business operations
	Performance criteria 2: Develop Policy and Procedure to ensure regulatory compliance
Minimum Evidence Required	Performance criteria 3: Develop plan to communicate compliance policy and procedures within the organization
	Assessment Task 2: Candidate is required to prepare customer requirement management and monitoring plan.
	Performance criteria 1: Document customer compliance requirements Performance criteria 2: Develop procedures to ensure compliance to customer requirements
	Performance criteria 3: Develop plan to communicate customer requirements within the organization
	Performance criteria 4: Develop mechanism to monitor operations based on customer requirements

Assessment Task 3: Candidate is required to enlist relevant business standards and develop a mechanism of their compliance.
Performance criteria 1: Prepare inventory of prescribed standards and their requirements Performance criteria 2: Develop procedure to ensure compliance to requirements of the standard
Performance criteria 3: Develop mechanism to monitor operations based on standard compliance requirements

Candidate Details	Name:	C C
Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖

Assessment Summary (to be filled by the assessor)							
Activity	Activity Method			Re	Result		
Nature of Activity	Written	Oral	Observation	Portfolio	Role Play	Competent	Not Yet Competent
Practical Skill Demonstration			✓		~		
Knowledge Assessment	~	~					
Other Requirement				✓			

Each A	Each Assessment Task (with performance criteria)					
Asses	sment Task 1	Description of	assessi	ment ta	isk 1	
Candidate is required to develop Policy and Procedure to ensure regulatory compliance and identify communication mode within organisation.						
During the practical assessment, candidate demonstrated following:		monstrated the	Yes	No	Remarks	
1.	Performance criteria 1: Prepare inve statuary laws regarding business oper					
2.	Performance criteria 2: Develop Policy and					
3.	 Performance criteria 3: Develop plan to communicate compliance policy and procedures within the organization 					
Compe	etent 🗆	Not Yet Compe	tent 🛛	•	·	

Candic	sment Task 2 late is required to prepare customer ment management and monitoring	Description of assessment task 2			sk 2
During the practical assessment, candidate demonstrated the following:		Yes	No	Remarks	
1.	Performance criteria 1: Document customer compliance requirements				
2.	Performance criteria 2: Develop procedures to				
3.	Performance criteria 3: Develop plan to				
4.	4. Performance criteria 4: Develop mechanism to monitor operations based on customer requirements				
Competent D Not Yet Comp		Not Yet Compe	etent 🛛		

Candid busine	Bessment Task 3Description ofIndidate is required to enlist relevant iness standards and develop a chanism of their compliance.Description of			ment ta	sk 3
During the practical assessment, candidate dem following:		monstrated the	Yes	No	Remarks
1.	Performance criteria 1: Prepare inventory of prescribed standards and their requirements				
2.	Performance criteria 2: Develop procedure to ensure compliance to requirements of the standard				
 Performance criteria 3: Develop mechanism to 3. monitor operations based on standard compliance requirements 					
Competent D Not Yet Compe		tent 🛛			

Title of Qualification: Entrepreneurship	CS Code:	Level: 05	Version: 01
Competency Standard Title: Mitigate Risks to Business	Assessment E	Date (DD/MM/YY):

Candidate Details	Name:
	Registration/Roll Number:
	To meet this standard, you are required to complete the following within the given time frame (for practical demonstration & assessment):
Guidance for	 Assessment Task 1: Candidate is required to prepare a risk assessment, management and monitoring plan.
Candidate	And complete:
	 Knowledge assessment test (Written or Oral) Portfolios at the time of assessment (if any)
	During a practical assessment, under observation by an assessor, you will complete:
	Assessment Task 1: Candidate is required to prepare a risk assessment, management and monitoring plan.
Minimum Evidence Required	Performance criteria 1: Identify the types of risks Performance criteria 2: Calculate the impacts of risks Performance criteria 3: Analyse the limits of present risks Performance criteria 4: Forecast risk consequences Performance criteria 5: Evaluate risk mitigation action Performance criteria 6: Devise procedure to minimize risks Performance criteria 7: Identify parameters for risk monitoring Performance criteria 8: Establish risk reporting mechanism

Candidate Details	Name: Candidate Signature:	u u u u u u u u u u u u u u u u u u u
Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖

Assessment Summary (to be filled by the assessor)								
Activity		Method				Result		
Nature of Activity	Written	Oral	Observation	Portfolio	Role Play	Competent	Not Yet Competent	
Practical Skill Demonstration			✓		~			
Knowledge Assessment	✓	~						
Other Requirement				~				

Each Assessment Task (with performance criteria)					
Assessment Task 1Description ofCandidate is required to prepare a risk assessment, management and monitoring plan.Description of		assess	ment ta	ask 1	
During the practical assessment, candidate demonstrated the following:		Yes	No	Remarks	
1.	Performance criteria 1: Identified the	types of risks			
2.	Performance criteria 2: Calculated the impacts of risks				
3.	Performance criteria 3: Analysed the limits of present risks				
4.	Performance criteria 4: Forecasted risk				
5.	Performance criteria 5: Evaluated ris action	k mitigation			
6.	6. Performance criteria 6: Devised procedure to minimize risks				
7.	7. Performance criteria 7: Identified parameters for risk monitoring				
8.	8. Performance criteria 8: Established risk reporting mechanism				
Compe	tent 🗆	Not Yet Compe	etent 🛛		

Title of Qualification:	CS Code:	Level: 05	Version: 01
National Vocational Certificate Entrepreneurship			
Competency Standard Title:	Assessment D	ate (DD/MM/YY) :
Manage stakeholders			

Candidate Details	Name:
	Registration/Roll Number:
	To meet this standard, you are required to complete the following within the given time frame (for practical demonstration & assessment):
Guidance for Candidate	 Assessment Task 1: Candidate is required to evaluate stake holder's expectations and develop Standard operating procedures for managing stakeholders.
	And complete:
	 Knowledge assessment test (Written or Oral) Portfolios at the time of assessment (if any)
	During a practical assessment, under observation by an assessor, you will complete:
	Assessment Task 1: Candidate is required to evaluate stake holder's expectations and develop Standard operating procedures for managing stakeholders.
Minimum Evidence Required	Performance criteria 1: Categorize the stakeholders as per business interests Performance criteria 2: Identify the needs & expectations of stakeholders from business
	Performance criteria 3: Identify business processes that fulfil the needs and expectations of stakeholders
	Performance criteria 4: Devise a plan for hierarchy of internal stakeholders
	Performance criteria 5: Define the roles and responsibilities of internal stakeholders in business
	Performance criteria 6: Prepare agreements for stakeholders
	Performance criteria 7: Carry out periodic evaluation as per agreements

Candidate Details	Name:	C C
Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖

Assessment Summary (to be filled by the assessor)							
Activity	Activity Method			Re	Result		
Nature of Activity	Written	Oral	Observation	Portfolio	Role Play	Competent	Not Yet Competent
Practical Skill Demonstration			✓		~		
Knowledge Assessment	✓	~					
Other Requirement							

Each A	Each Assessment Task (with performance criteria)				
Candic holder' operati	Assessment Task 1Description ofCandidate is required to evaluate stake holder's expectations and develop Standard operating procedures for managing stakeholders.Description of		assess	ment ta	ask 1
During the practical assessment, candidate demonstrated the following:			Yes	No	Remarks
1.	Performance criteria 1: Categorize the stakeholders as per business interests				
2.	Performance criteria 2: Identify the n expectations of stakeholders from bus				
3.	Performance criteria 3: Identify busin that fulfil the needs and expectations of				
4.	Performance criteria 4: Devise a plar of internal stakeholders	n for hierarchy			
5.	5. Performance criteria 5: Define the roles and responsibilities of internal stakeholders in business				
6.	6. Performance criteria 6: Prepare agreements for stakeholders				
7.	7. Performance criteria 7: Carry out periodic evaluation as per agreements				
Compe	etent 🗆	Not Yet Compe	tent 🛛		

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 04	Version:
Competency Standard Title: Manage human resources	Assessment E	Date (DD/MM/YY) :

Guidance for Candidate	To complete your assessment for this Competency Standard, you need to answer the questions on the following pages successfully.
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Candidate Details	Name: Candidate Signature:	-
Written Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖 . Assessor's code:

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 03	Version:
Competency Standard Title:	Assessment Date (DD/MM/YY):		
Manage human resources			

WRITTEN ASSESSMENT

Question	Candidate's answer
1. Define job description.	Working condition of a job along with job title, Purpose, responsibilities, scope and a written statement of job called Job Description.
2. Define recruitment process.	Reviewing applications, screening, shortlisting and selecting the right candidate is recruitment process.
3. Define job orientation.	Job orientation is detail information of pay, dress code, workspace, equipment, timetable and benefits.
4. Why training required for employee?	Training improves efficiency and productivity.
5. Define training plan for learning requirements?	Identify goals and objectives, assess training needs and then finalize the training plan.
6. What are the resources for training activities?	Critical thinking, decision making, workshops and problem solving courses.

(Question	Candidate's answer
7	7. Write down the various procedures for monitoring and evaluation of training?	Trainers use training evaluation to assess if the employees are aligned with company's goals and objectives.
8	B. How to take appropriate action for team performance?	Improving team performance require commitment, conviction and leadership qualities from you and your whole team.

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Manage marketing activities	Assessment [Date (DD/MM/YY) :

Guidance for Candidate	To complete your assessment for this Competency Standard, you need to answer the questions on the following pages successfully.
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Candidate Details	Name: Candidate Signature:	C C C C C C C C C C C C C C C C C C C
Written Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖 Assessor's code:

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Manage marketing activities	Assessment D	Date (DD/MM/YY):

WRITTEN ASSESSMENT

Qı	estion	Candidate's answer
1.	Describe the channels for product/service placement?	Wholesaler/distributor, direct/indirect sales team, value-added reseller, dealer and retailer
2.	How to find out our targeted customers?	Search engine optimization (SEO) can find your targeted customers.
3.	How to monitor placement activities and result?	Product placement is embedded marketing. We can monitor products in a movie or television show.
4.	Describe appropriate marketing material.	Business cards, brochures, catalogues, signs banners and bill boards are marketing materials.
5.	How to monitor the promotional activities and their result?	Company progress, changes in sales and return on investment are the indicators to monitor promotional activities.
6.	Describe the sales plan.	It contains a strategic document that figures out your business target and several resources.
7.	How to develop structure of sales team?	Lead generation team, sale development representatives and account executives are the structure of best sale team.
8.	How to keep record for customer's feedback?	Emails, Phone calls, on ground service and suggestion boards are the main factors.

Question	Candidate's answer
9. How to address feedback of stakeholders?	Regular meetings and workshops help a business owner/executive communicate and manage expectations with stakeholder.
10. What are the necessary steps to create good brand image?	A brand development strategy is a key factor to create a good brand image.

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Manage finances	Assessment D	 Date (DD/MM/YY) :

Guidance for Candidate	To complete your assessment for this Competency Standard, you need to answer the questions on the following pages successfully.
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Candidate Details	Name: Candidate Signature:	C C
Written Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT D

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Manage finances	Assessment D	 Date (DD/MM/YY	·):

Question	Candidate's answer
1. What is financial management?	Financial Management means planning, organizing, directing and controlling the financial activities such as procurement and utilization of funds of the enterprise. It means applying general management principles to financial resources of the enterprise.
2. What is profit and loss statement?	The profit and loss statement is a financial statement that summarizes the revenues, costs, and expenses incurred during a specified period, usually a fiscal quarter or year
3. What is cash flow?	Cash flow is the difference in amount of cash available at the beginning of a period (opening balance) and the amount at the end of that period (closing balance).
4. What is balance sheet?	A balance sheet is a statement of the financial position of a business that lists the assets, liabilities, and owner's equity at a particular point in time.
5. Difference between assets and liabilities?	The main difference between assets and liabilities is that assets provide a future economic benefit, while liabilities present a future debt.
6. What is budget plan?	Budgeting is the process of creating a plan to spend your money. This spending plan is called a budget. Budgeting is simply balancing your expenses with your income.

Question	Candidate's answer
7. Difference between current and fixed assets?	Current assets are used in the day-to-day operations of a business to keep it running. Fixed assets are long-term, physical assets such as plant and equipment. Current assets are short-term assets that are typically used up in less than one year. Fixed assets have a useful life of more than one year.
8. Describe financial resources?	 Cash: money or its equivalent. Bank Deposits: money placed into banks, including checking accounts and money market accounts. Holdings of Stocks: publicly traded stocks can be easily converted to cash, and are considered financial resources of an organization.

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Manage business performance	Assessment I	Date (DD/MM/YY):

Guidance for Candidate	To complete your assessment for this Competency Standard, you need to answer the questions on the following pages successfully.
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Candidate Details	Name: Candidate Signature:	C C
Written Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖 . Assessor's code:

Title of Qualification:	CS Code:	Level: 05	Version:
National Vocational Certificate Entrepreneurship			
Competency Standard Title:	Assessment D	Date (DD/MM/YY):
Manage business performance			

Ques	stion	Candidate's answer
	Difference between goals and objectives?	Goals are big-picture ideas about where you want to go. Objectives are concrete steps that move you toward your goals.
-	Define the base line for the business objectives.	Clearly defined starting point from where implementation begins, improvement is judged, or comparison is made in the business.
3. E	Define KPI's in business.	A Key Performance Indicator is a measurable value that demonstrates how effectively a company is achieving key business objectives. Organizations use KPIs at multiple levels to evaluate their success at reaching targets.
	What are the management control echniques?	 Personal observation Statistical reports Break-even analysis Budgetary control Return on investment Ratio analysis Responsibility accounting Management audit
	Define mechanism to evaluate unctional performance indicators.	A performance indicator or key performance indicator (KPI) is a type of performance measurement. KPIs evaluate the success of an organization or of a particular activity (such as projects, programs, products and other initiatives) in which it engages.

Qı	lestion	Candidate's answer
6.	What are the action plans for business process improvement?	 Design Modelling Execution Monitoring Optimization
7.	Define customer satisfaction.	Customer satisfaction is defined as a measurement that determines how happy customers are with a company's products, services, and capabilities. Customer satisfaction information, including surveys and ratings, can help a company determine how to best improve or changes its products and services.

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Comply to business regulations	Assessment [Date (DD/MM/YY) :

Guidance for Candidate	To complete your assessment for this Competency Standard, you need to answer the questions on the following pages successfully.
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Candidate Details	Name: Candidate Signature:	C C
Written Assessment Outcome	COMPETENT D Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖 . Assessor's code:

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title:	Assessment Date (DD/MM/YY):		
Comply to business regulations			

Question		Candidate's answer	
1. Why	y laws and regulations are	The benefits of rules and regulations in business are that they protect the company. By	
impo	ortant inbusiness operations.	protectingemployees, you protect the company from lawsuits. Following rules and	
		regulations help employeesunderstand what is expected of them and what will happen if they violate the rules.	
2. Defi	inition of statutory law.	Statutory Law is the term used to define written laws, usually enacted by a legislative body. Statutorylaws vary from regulatory or administrative laws that are passed by executive agencies, andcommon law, or the law created by prior court decisions.	
3 . How	v to ensure regulatory compliance?	Write your procedures down	
		 Help employees understand why procedures are necessary 	
		Make your procedures easily accessible	
		Reward employees who comply with procedures	
•	y compliance policy and cedures inbusiness?	corporate compliance is the process of making sure your company and employees follow the laws,regulations, standards, and ethical practices that apply to your organization	

Question	Candidate's answer		
5. How to prepare documents for customercompliance requirements?	Compliance documentation means specific documents or information including records, reports, observations, and verbal responses to establish or confirm compliance with a regulatory requirementby a program or facility.		

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Mitigate Risks to Business	Assessment [Date (DD/MM/YY):

Guidance for Candidate	To complete your assessment for this Competency Standard, you need to answer the questions on the following pages successfully.
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Candidate Details	Name: Candidate Signature:	C C C C C C C C C C C C C C C C C C C
Written Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖 Assessor's code:

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Mitigate Risks to Business	Assessment Date (DI	 D/MM/YY):	

Question	Candidate's answer
 Write down the types of risks? 	 Credit Risk Country Risk Political Risk Reinvestment Risk Interest Rate Risk Foreign Exchange Risk Inflationary Risk Market Risk

Question		Candidate's answer		
2.	How to analyze the risk?	Risk analysis is the process of identifying and analyzing potential issues that could negatively impact key business initiatives or critical projects in order to help organizations avoid or mitigate those risks.		
3.	How to forecast the risks?	Financial Risk Forecasting is a complete introduction to practical quantitative risk management, with a focus on market risk. The main concepts in risk and models to forecast risk are discussed, especially volatility, value-at-risk and expected shortfall.		
4.	Describe the procedures to minimize the risk?	Identify all of the potential risks		
	IISK !	Mitigation strategies		
		MonitoringDisaster planning		
		Insurance		

Question	Candidate's answer
5. What are the steps required to risk reporting mechanism?	 Identify the Risk Analyze the risk Evaluate or Rank the Risk Treat the Risk Monitor and Review the risk

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Manage stakeholders	Assessment [Date (DD/MM/YY	;):

Guidance for Candidate	To complete your assessment for this Competency Standard, you need to answer the questions on the following pages successfully.
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Candidate Details	Name: Candidate Signature:	C C
Written Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖 . Assessor's code:

Title of Qualification: National Vocational Certificate Entrepreneurship	CS Code:	Level: 05	Version:
Competency Standard Title: Manage stakeholders	Assessment Date (DD/MM/YY):		

Question	Candidate's answer
1. Who are the stakeholders?	A stakeholder is any person, organization, social group, or society at large that has a stake in the business. Thus, stakeholders can be internal or external to the business. A stake is a vital interest in the business or its activities. Be both affected by a business and affect a business.i.e.
	Customers. Stake: Product/service quality and value
	Employees. Stake: Employment income and safety
	Investors. Stake: Financial returns
	Suppliers and Vendors: Stake: Revenues and safety
	Communities. Stake: Health, safety, economic development
	Governments. Stake: Taxes and GDP
 Describe Stakeholder's expectations from business. 	Every stakeholder has positive expectation from the business to make profit and earn goodwill.
3. What is hierarchy?	A system in which members of an organization or society are ranked according to relative status or authority.

Q	uestion	Candidate's answer
4.	What are the internal stakeholders?	Internal stakeholders are entities within a business (e.g., employees, managers, the board of directors, investors)
5.	Who are the external stakeholders?	External stakeholders are entities not within a business itself but who care about or are affected by its performance (e.g., consumers, regulators, investors, suppliers)
6	Roles and Responsibilities of stakeholders?	Stakeholders have legal decision-making rights and may control project scheduling and budgetary issues. Most project stakeholders have responsibilities to businesses that include educating developers, financing projects, creating scheduling parameters and setting milestone dates.

Title of Qualification: National Vocational Qualification in Entrepreneurship	CS Code:	Level:5	Version:
Competency Standard Title: Lead workplace communication Manage human resources Manage marketing activities Manage finances Manage business performance Comply to business regulations Mitigate Risks to Business Manage stakeholders 	Assessment [Date (DD/MM/YY	():

Candidate Details	Name:
	Registration/Roll Number:
	To meet this standard, you are required to complete the following within the given time frame (for practical demonstration & assessment):
Guidance for Candidate	1. Assessment Task 1: Candidate is required to present his/her own Business Management Plan, using MS PowerPoint.
	And complete:
	 Knowledge assessment test (Written or Oral) Portfolios at the time of assessment (if any)
	During a practical assessment, under observation by an assessor, you will complete:
	Assessment Task 1: Candidate is required to present his/her own Business Management Plan, using MS PowerPoint.
	Performance Criteria 1: Develop strategy to ensure the availability of product/service to the target customers
	Performance Criteria 2: Develop plan to monitor placement activities and results
	Performance Criteria 3: Develop plan to monitor the promotional activities and their results
	Performance Criteria 4: Devise mechanism of monitoring sales performance
	Performance Criteria 5: Devise procedures to record customer feedback Performance Criteria 6: Develop corporate social responsibility strategy for creating good brand image
	Performance Criteria 7: Develop mechanism to address feedback of stakeholders
	Performance Criteria 8: Develop strategy to counteract negative publicity against the brand
	Performance Criteria 9: Prepare technical proposal for proposed work Performance Criteria 10: Prepare financial proposal for proposed work
	Performance Criteria 11: Prepare budget plan for fiscal year
	Performance Criteria 12: Establish base line for business objectives and
	goals Performance Criteria 13: Develop mechanism to evaluate key performance indicators

 1
Performance Criteria 14: Develop procedure to consolidate performance
data of business functions
Performance Criteria 15: Develop mechanism to evaluate functional
performance indicators
Performance Criteria 16: Develop action plan for business process
improvement
Performance Criteria 17: Devise mechanism to monitor customer
satisfaction
Performance Criteria 18: Develop Policy and Procedure to ensure
regulatory compliance
Performance Criteria 19: Develop procedure to ensure compliance to
requirements of the standard
Performance Criteria 20: Calculate the impacts of risks
Performance Criteria 21: Devise procedure to minimize risks
Performance Criteria 22: Establish risk reporting mechanism
Portfolios required at the time of assessment (if any) for
Performance criteria 1: Develop a training plan for learning requirements
Performance criteria 2: Develop procedure for monitoring and evaluation of
trainings
Performance criteria 3: Design mechanism to assess team performance
Performance criteria 4: Prepare profit and loss statement
Performance criteria 5: Analyse cash flow statement
Performance criteria 6: Assess assets and liabilities
Performance criteria 7: Maintain record of financial transactions
Performance criteria 8: Plan for financial contingency
Performance criteria 9: Review financial statements
Performance criteria 10: Devise cost control measures based on financial
review
Performance criteria 11: Devise criteria for adjusting objectives and
milestones
Performance criteria 12: Devise action plan to meet customer expectation
Performance criteria 13: Identify business processes that fulfil the needs
and expectations of stakeholders

Continued on following page

Candidate Details	Name: Candidate Signature:	u u u u u u u u u u u u u u u u u u u
Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖

Assessment Summary (to be filled by the assessor)								
Activity	Method					Result		
Nature of Activity	Written Dral Dbservation Portfolio Role Play				Competent	Not Yet Competent		
Practical Skill Demonstration			✓		~			
Knowledge Assessment	✓	~						
Other Requirement				~				

Each A	ssessment Task (with performance crite	eria)			
Assessment Task 1Description ofCandidate is required to present his/her own Business Management Plan, using MS PowerPoint.Description of				ment ta	ask 1
During followir	the practical assessment, candidate de ng:	monstrated the	Yes	No	Remarks
1.	Performance Criteria 1: Developed s ensure the availability of product/servic customers				
2.	Performance Criteria 2: Developed p placement activities and results	lan to monitor			-
3.	Performance Criteria 3: Developed p the promotional activities and their res				-
4.	Performance Criteria 4: Devised med monitoring sales performance				
5.	Performance Criteria 5: Devised proc record customer feedback	cedures to			-
6.	Performance Criteria 6: Developed c responsibility strategy for creating goo				1
7.	Performance Criteria 7: Developed n address feedback of stakeholders				1
8.	Performance Criteria 8: Developed s counteract negative publicity against the				-
9.	Performance Criteria 9: Prepared tec proposal for proposed work				-
10.	Performance Criteria 10: Prepared financial proposal for proposed work				-
11.	Performance Criteria 11: Prepared budget plan for				-
12.	Performance Criteria 12: Established base line for				-
13.	Performance Criteria 13: Developed mechanism to				-
14.	Performance Criteria 14: Developed consolidate performance data of busin	·			-
15.	Performance Criteria 15: Developed evaluate functional performance indica	mechanism to			
16.	Performance Criteria 16: Developed business process improvement				
17.	Performance Criteria 17: Devised me monitor customer satisfaction	echanism to			
18.	Performance Criteria 18: Developed Policy and Procedure to ensure regulatory compliance				1
19.	Performance Criteria 19: Developed procedure to				1
20.	Performance Criteria 20: Calculated the impacts of				
21.	Performance Criteria 21. Devised procedure to				1
22.	Performance Criteria 22: Established mechanism	d risk reporting			1
Compe		Not Yet Compe			·

Portfoli	io (if any)	Description of portfolio					
Current Sufficient Authentic Valid Reliable							
Portfoli	Portfolio meet the following performance standards: Yes No Remarks						
1.	Performance criteria 1: Developed a for learning requirements	training plan					
2.	Performance criteria 2: Developed perfor	rocedure for					
3.	Performance criteria 3: Designed me assess team performance	chanism to					
4.	Performance criteria 4: Prepared pro statement	fit and loss					
5.	Performance criteria 5: Analysed cas statement	sh flow					
6.	Performance criteria 6: Assessed assets and liabilities						
7.	Performance criteria 7: Maintained record of financial transactions						
8.	Performance criteria 8: Planned for f contingency						
9.	Performance criteria 9: Reviewed financial statements						
10.	Performance criteria 10: Devised cos measures based on financial review	st control					
11.	Performance criteria 11: Devised criteria for adjusting objectives and milestones						
12.	Performance criteria 12: Devised action plan to meet customer expectation						
13.	Performance criteria 13: Identified business processes that fulfil the needs and expectations of stakeholders						
Compe	etent 🛛	Not Yet Comp	etent 🗆]			

Title of Qualification: National Vocational Qualification in Entrepreneurship	CS Code:	Level:5	Version:
 Competency Standard Title: Lead workplace communication Manage human resources Manage marketing activities Manage finances Manage business performance Comply to business regulations Mitigate Risks to Business Manage stakeholders 	Assessment D	Date (DD/MM/YY	·):

for	To complete your assessment for this Competency Standard, you need to answer the questions on the following pages successfully.
Candidate	

Candidate Details	Name:	C C
Written Assessment Outcome	COMPETENT Name of the Assessor: Signature of the Assessor:	NOT YET COMPETENT 🗖 Assessor's code:

Title of Qualification: National Vocational Qualification in Entrepreneurship	CS Code:	Level: 04	Version:
Competency Standard Title: Lead workplace communication Manage human resources Manage marketing activities Manage finances Manage business performance Comply to business regulations Mitigate Risks to Business 	Assessment	Date (DD/MM/`	/YY):

Question	Candidate's answer
1. What is profit and loss statement?	The profit and loss statement is a financial statement that summarizes the revenues, costs, and expenses incurred during a specified period, usually a fiscal quarter or year
2. What is cash flow?	Cash flow is the difference in amount of cash available at the beginning of a period (opening balance) and the amount at the end of that period (closing balance).
3. Define the base line for the business objectives.	Clearly defined starting point from where implementation begins, improvement is judged, or comparison is made in the business.
4. Define KPI's in business.	A Key Performance Indicator is a measurable value that demonstrates how effectively a company is achieving key business objectives. Organizations use KPIs at multiple levels to evaluate their success at reaching targets.
5. What are the internal stakeholders?	Internal stakeholders are entities within a business (e.g., employees, managers, the board of directors, investors)

Question		Candidate's answer
	Roles and Responsibilities of takeholders?	Stakeholders have legal decision-making rights and may control project scheduling and budgetary issues. Most project stakeholders have responsibilities to businesses that include educating developers, financing projects, creating scheduling parameters and setting milestone dates.
7. Describe the procedure	Describe the procedures to minimize	Identify all of the potential risks
th	he risk?	Mitigation strategies
		Monitoring
		Disaster planning
		Insurance
	Vhat are the steps required to risk eporting mechanism?	 Identify the Risk Analyze the risk Evaluate or Rank the Risk Treat the Risk Monitor and Review the risk

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